



# JOHN DOE

## IT Security Specialist

### INFO



John Doe



999 Doe's Road  
City - District  
999 99, CA



+1 999 999 999 999



john@domain.com



www.domain.com



john-doe



john-doe

### SOCIAL



Linked In  
linkedin.com/in/johndoe999



Facebook  
facebook.com/johndoe999

UpWork  
johndoe999

### PERSONALITY



#### Behavior

- Decisive
- Persistent
- Adaptable
- Self-driven
- Empathetic
- Responsible
- Determined
- Target oriented
- Communicative
- Relation builder
- Cheerful attitude
- Pro-customer oriented



### WORK EXPERIENCE

- AKCENTA CZ a.s.** - IT Security Specialist (2019 - 2023)  
Monitoring of internal application systems, checking vulnerabilities, organizing their fix with outsourcing Companies (proposal of steps required to perform to do so, as well as monitoring final implementation). Preparation of Red Teaming, usage of Black Kite Tech and reporting the findings to our administrators. Creating phishing campaigns in KnowBe4 tool, continuous, general, language specific and spear-phishing campaign for developers. Creation of knowledge base articles in Confluence. Cooperation with safety committee. Keeping compliance level as per request of RBI. Check of frauds, incidents. Cooperation with IT department, checking if our assets comply with findings of Black Kite Tech.
- Czech National Bank** - IT systems administrator - bank transactions and interbank communication (2016 - 2019)  
Material management and methodology for the development of business information systems for the area of banking transactions, their settlement systems, financial and operational risk management systems and foreign payment systems. Support from a methodological and professional point of view to end users of business information systems for banking transactions, financial and operational risk management systems and foreign payment systems. Entering data into the information systems of bank stores. Evaluating the applicability of new technologies for the acquisition and use of market data. Creation and maintenance of source codes related to the operation and development of interbank communication systems. Preparation of proposals for the development of information systems. Cooperation on IS upgrades and testing of new IS functionalities. Ensuring the security of used systems. Monitoring the development of the environment. Managing the operation of the SWIFT system and other telecommunication means used in the Czech National Bank's communication with foreign countries.
- Cybersecurity Guard a.s.** - L2 SOC Analyst (2013 - 2016)  
Cloud based SIEM (MS Azure Sentinel), remediation of security alerts, compliance of systems, certified Security, Compliance, and Identity Fundamentals, certified Security Operations Analyst Associate. Checked Event-Ids and activities on SIEM monitored network devices. Management of ACS servers ran on Linux Debian 10 OS, configuration of CPE devices in ISP networks. Associate usage of Ansible, GitLab, OpenVPN, MySQL, usage of Windows Terminal, WinBox, Oracle VirtualBox, TR-069 and TR-181 protocols for MikroTik VM configuration.
- NAKIT s.p.** - L2 Senior Application Support Specialist (2010 - 2013)  
2nd lvl support of systems ran by NAKIT (e.g., E-Identity). Communication with users and client. Processing of tickets, parsing of server logs, training of colleagues. Composition of SLA reports for Ministry of Interior. Leadership of eldenitita ticket resolution crew. Usage of PS, VBA. Assistance with digital fraud of e-Identity. Design of AAD setup, allowing users to operate with services, without local administrator rights. Composition of end-user guides, cooperation with qualified service providers during unreachable services troubleshooting. Usage of CA ServiceDesk tool with compliance on ITIL principles. Servers were located on HA platform of MS Azure. Daily usage of MS Azure Application Insights. Connection to reporting servers using Jump Servers (Pulse Secure). Video-guide cutting for users. Agile tasks fulfillment.
- ANECT a.s.** - Network Analyst GTS - Operations backline, Support Technician, End User Support (2007 - 2010)  
CISCO switches, firewalls and routers management, configuration of PBX, on-call support. End-user support and Support Technician at Ministry of Agriculture. Customization, development, testing and documentation of CA Service-Desk solution. 1 year outsourcing contract. Consulting services for clients using ITIL and SMART frameworks (DHL, Telefonica, O2, HCl, České Radiokomunikace). Implementation of BMC Remedy and ServiceNow service desk solution. Training of client's users for usage of ServiceDesk tools. Webdesign of ITIL training ordering site. SEO. Link-building.
- Kelly Services Inc.** - CEE Regional IT Manager (2003 - 2007)  
Responsibility for vendors, outsourcing, contracts and IT technology in 4 CEE countries. Partially acting as User Support, Project Management. Daily use of English. Success in Warsaw office migration project during 1 weekend without any outages limiting business running. Czech branch operation was terminated without any fulfillment covering its services. Other EMEA branches were kept working until now.
- S.ICZ a.s.** - Network Designer (1996 - 2003)  
Network Designer at Ministry of Foreign Affairs - ciphered communication (HQ and embassies). Users and System Administration in AD, GPO. Security reports, scripting, coding, apps development. Obtained Security Clearance NATO-Secret. Project handed over to client in agreed on term. Migration of 90 PCs in 4 different domains, migration of the server farm, consolidation and virtualization of the services, security auditing, licensing, security hardening of the domain, security policies. Local/remote support. Microsoft platform (Microsoft Windows XP), HW/SW. CAD on AutoCAD platform.



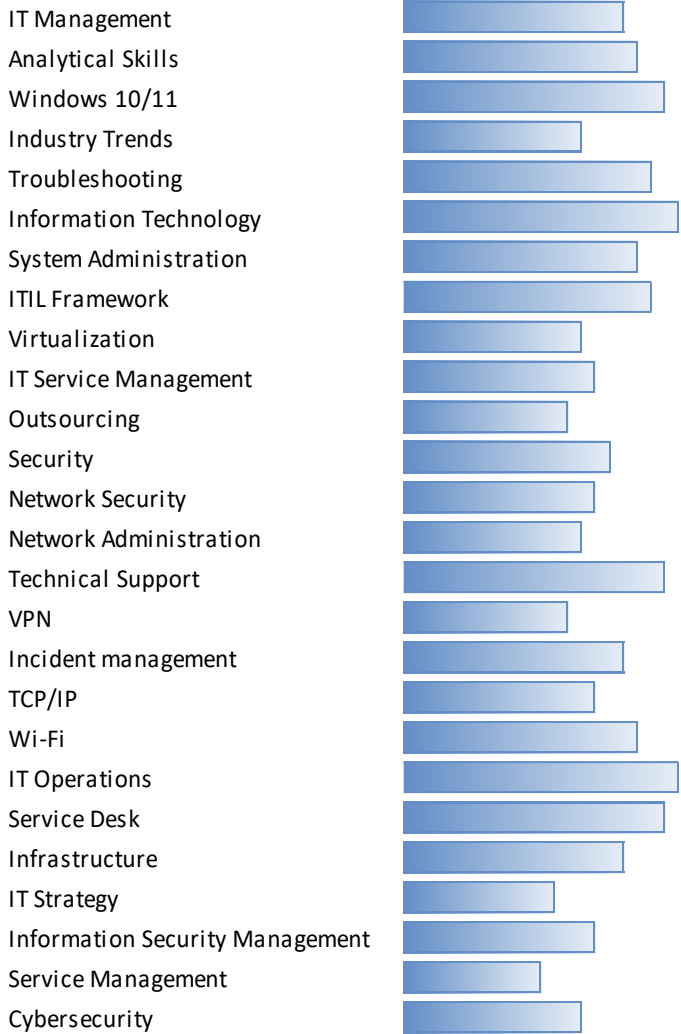
### EDUCATION AND CERTIFICATIONS

- High school Na Třebešíně, Prague**  
Domain Information Technology, Machinery, English language
- Microsoft Certified Professional**  
Microsoft Windows 7 (Installation)
- IT Infrastructure Library Foundation v.3**
- Microsoft Certified Technology Specialist**  
Microsoft Windows (Configuration and Troubleshooting)
- Microsoft Certified Security Operations Analyst Associate**
- Microsoft Certified Security, Compliance, and Identity Fundamentals**
- NÚKIB Certified Elementary Cyber Security**
- NÚKIB Certified Safely in Cyber**
- Administration of LINUX Operation System**
- Programing Bash scripts in LINUX Operation Systems**
- Securing and hardening LINUX Operation System**

Available **ASAP**

# TECHNOLOGIES USED

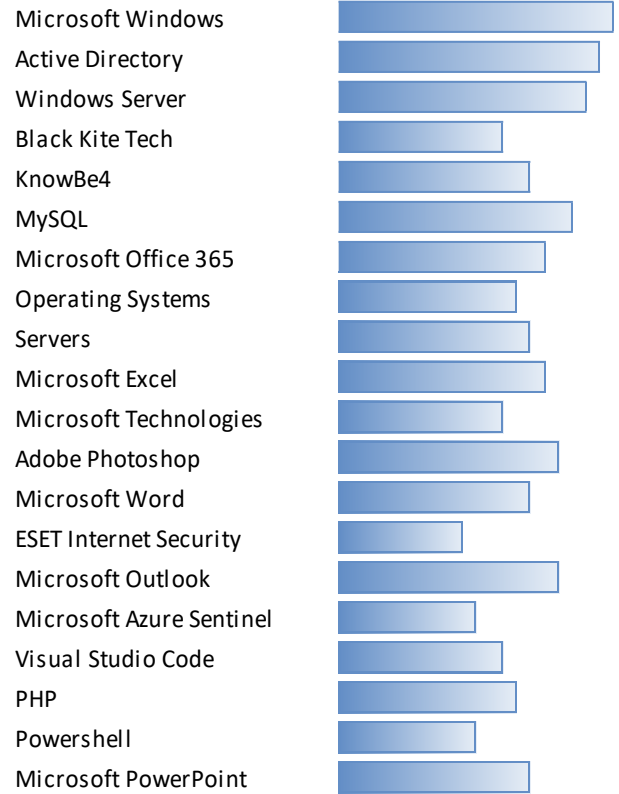
## Industry Knowledge



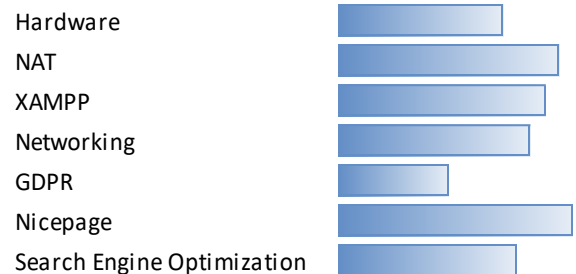
## Languages



## Tools & Technologies



## Other Skills



## Instructions for first contact

```
#!/bin/bash
NOW=$(date +%H:%M)
if [[ ${NOW} > "09:00" ]] && [[ ${NOW} < "21:00" ]] && [[ $(date +%u) < "6" ]]; then
  echo "call +1 999 999 999 999"
else
  e="john@domain.com"
  m="Your message body"
  s="Your message subject"
  y="yourmail@domain.com"
  echo ${m} | mail -s ${s} -r ${y} ${e}
fi
exit 0
```

## Certifications:

<https://www.google.com>

